

Younique Hair

where beautiful hair begins

02 6360 1800 – 5 / 113 Kite Street Orange – ABN 36 608 497

PRINT CLIENT NAME _____

Specialised Hair Services Deposit & Booking Cancellation Agreement

Service _____

Our specialised hair service offerings are very important to Younique Hair, we take great pride in being able to offer such high-quality services. The challenge of specialised services is that we require lengthy appointment times and we do understand that sometimes changes to appointments are necessary, therefore, we respectfully request at least **72 hours' notice for cancellations.**

72 HOUR NON-REFUNDABLE DEPOSIT POLICY

- **At time of booking a 50% deposit is taken to secure your booking.**
- Appointments made within the 24-hour period and need to cancel, the client then must cancel within 3 hours of appointment time or will result in a charge equal to 50% of the specialised service quoted to you.
- Repeated cancellations may require you to make a full deposit of 100% of the requested service upon booking and this will be non-refundable

Please be aware that if you fail to give us less than 72 hours notice before cancelling/rescheduling an appointment, your 50% deposit which was paid upon booking will be non-refundable or transferable.

Client Signature _____

Stylist Signature _____

APPOINTMENT CONFIRMATION

As a courtesy, we **will text &/or call** you to confirm your service appointment prior to your appointment date. Please understand that it is your responsibility to remember your appointment dates and times to avoid late arrivals, missed appointments and the non-refundable deposit due to insufficient cancellation time given.

I, _____ have read, fully understand & agree to the terms of this Deposit and Booking Cancellation Agreement. I am fully aware if I fail to confirm or attend the booking at the agreed time my deposit will be forfeited.

Signed _____

Date _____

Deposit Amount Received _____

Payment Method _____

If you are under 18 we need a parent signature: _____